

# One City Care Home Quality & Sustainability

Brief for Scrutiny Board (Adult Social Services, Public Health, NHS), March 2017

APPENDIX 2



Leeds  
CITY COUNCIL

## Project Aims

The overarching aim of the One City Care Home Quality & Sustainability project is: ***To ensure that citizens of Leeds receive high quality care in independent sector care home settings and that our contracts incentivise care homes to provide this high quality care.***

The Council and its partners are committed to improving quality across the care home market through shared expectations, outcomes and meaningful standards, which are consistently applied across all commissioning partners, supported and influenced by a clear shared vision for care home services.

Adult Social Care (ASC) and NHS Partners will deliver the project through partnership working with Commissioners, Care Home Providers and Older People's Residents/Residents Representatives; with three parallel strands of work;

Strand 1: One city approach to quality - Development and implementation of a 'one city care home quality improvement action plan'. Some elements of the plan will be achieved during 2017, and it will continue to be implemented from 2018 onwards through the quality schedules (and/or quality incentive schemes) of future care home contracts offered by ASC and the Clinical Commissioning Groups (CCGs).

Strand 2: One city approach to market development – There will be a LCC/NHS shared vision for the care homes sector in Leeds. Work will be undertaken through the project to inform the development of a 'Joint Market Position Statement' for the sector which will support providers in developing future services.

Strand 3: Re-Commissioning of the ASC Residential and Nursing Care Services (Framework Arrangement) Contract – A review of the current contract and monitoring arrangements will inform an options appraisal to determine a service delivery model and procurement process, in readiness for replacing the existing contract with a new one from December 2017.

As part of the review, independent consultants Mazars have started a Cost of Care analysis and engagement events with Providers are taking place during March 17. As well as to determine a true cost of care in Leeds, the analysis will also consider the methodology for calculating fees and uplifts and use of incentives for care homes, as well as determine fee levels. The initial findings are due to be shared by the end of April 2017.

ASC Commissioning and Contracts officers are also working on the review of the existing contract, including;

- Research into local and national good practise, supply and demand analysis, consultation (taking place currently), market shaping, quality of care, purchasing solutions and equipment.
- Review of all existing contract documentation to ensure it is up to date and fit for purpose, taking learning from feedback on the existing contract through a consultation with all stakeholders.
- Review of existing contract monitoring approaches.
- Review of the issues relating to workforce in the sector, to identify the issues and causes of these and to take action to address them.

## Project Launch Event: Quality & Sustainability in Care Homes: A One City Approach

An event has been booked for Friday 7<sup>th</sup> April 2017 inviting all key stakeholders in Leeds health and social care quality improvement. The morning event will start with presentations from speakers across the sector including Elected Members, Adult Social Care, NHS Partners, Commissioners, Providers, Residents/Residents Representatives and the Care Quality Commission (CQC). Workshops will then use

the five CQC Fundamental Standards to focus discussion on what good looks like and how do we work together to get there, with practical solutions. This will be followed by an opportunity for attendees to ask questions to panel before the event closes.

The event will deliver the following outcomes:

- Better understanding across stakeholders of the current market position, work taking place, suggested solutions and how to achieve these, forming the basis of the quality improvement action plan and joint ASC and NHS market position statement.
- A quality working group represented across stakeholders to co-produce and progress the action plan and joint market position statement.
- A review of the existing ASC Residential & Nursing Framework Agreement Contract that is informed by the above.